



## Wellington North Badminton

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[www.wnba.org.nz](http://www.wnba.org.nz)

### FAQs

#### **Why are we changing?**

The new operating model will provide more opportunities for players of all levels to play more badminton more often.

#### **How will I pay to hire a court?**

The advantage of the new Stadium Pass means that when you have a current pass, you don't need to pay when you hire a court, as your pass already covers all your court usage.

If you don't have a Stadium Pass, you can still hire a court as casual players. You will be charged a casual/visitor fee at \$25/hr/court.

#### **How do I book a court with my friends who are not members or don't have an active stadium pass?**

If you are not a member or are the only player(s) with a Stadium Pass in your group, and you want to invite your friends to play, you can still book a court using the Casuals/Visitors mode. All players must be named and included in the booking as visitors, and the system will automatically charge a casual/visitor fee when the booking is made.

#### **How do I book a court to play singles?**

To book a court to play singles, you must have at least 2 players with an active Stadium Pass. Click on the SINGLES mode box when you book. Both members must tag on at the kiosk to activate the booking. You are welcome to invite additional players (members or visitors), and all players must be named in the booking. Anyone who is not a member must be included in the booking as a visitor, and a visitor fee will be charged when the booking is made. The team will actively monitor any misuse of the system, accounts may be suspended or cancelled without notice and no refund will be provided.

#### **How do I book a court to play doubles?**

To book a court to play doubles, you must have at least 4 players with an active Stadium Pass. Click on the DOUBLES mode box when you book. All members must tag on at the kiosk to activate the booking. You are welcome to invite additional players (members or visitors), and all players must be named in the booking. Anyone who is not a member must be included in the booking as a visitor, and a visitor fee will be charged when the booking is made. The team will actively monitor any misuse of the system, accounts may be suspended or cancelled without notice and no refund will be provided.

#### **Can I practise by myself?**

If you want a court to practise as an individual player, you will not be able to book a court in advance however you can pop along anytime there is a free court at off peak times and log on at the kiosk using your stadium pass. Click on the PRACTISE mode box at the kiosk.

#### **Is there an annual pass option?**

During the initial trial period, only a monthly option will be available as we assess the viability of the new operating model. If all goes well, we plan to introduce an annual pass in late 2022.

### **Can I play at a club session with the new Stadium Pass?**

Club sessions are open to all players; however, it is not included in the new Stadium Pass. If you would like to play at one of the club sessions, you will need to pay either a casual/visitor fee or join the club as a club member.

### **Do club members need to purchase the new Stadium Pass?**

There are no requirements for club members to purchase a Stadium Pass if they don't intend to play outside of their club sessions. However, everyone is welcome to purchase the new Stadium Pass to take advantage of more badminton, more often.

### **Can I play with 3 friends for an hour and another 3 friends the next hour?**

Yes, however only during off-peak hours. If you have already played/had a booking for an hour during the revised peak hours, then you may not play/book a consecutive hour. You may however choose to have a break and come back and play more in the same day. This is to ensure we can have fair and equitable access for all.

#### *Example*

*If Player A, B, C, and D have booked a court on Thursday from 17:00-18:00, they will not be able to book another court from 18:00-19:00. However, they can book another court from 19:00-20:00, or for as long as they like from 20:00 onward during off peak hours.*

### **What have peak hours changed to?**

We have reviewed and revised peak hours based on current usage of the stadium. The new peak hours will be Monday to Friday, 16:00-20:00.

### **Can I play for as long as I like during off-peak hours? Is there a time limit?**

The new Stadium Pass will allow you to play as much as you like during off-peak hours whilst you have an active Stadium Pass. There is no limit on how many bookings you can make during off-peak hours, however restrictions apply during the revised peak hours.

### **How will this affect existing clubs?**

In essence, there would be no impact to existing clubs. However, to support fair and equitable access for all, the club affiliation policy will be reviewed and updated to support the new membership model.

### **Will I be able to book 3 weeks advance?**

You will no longer be able to book 3 weeks in advance. To support fair and equitable access for all, all bookings can now be made up to 7 days in advance.

### **Can I book multiple courts?**

No. This is not changing, you may only book one court at any one time.

### **How many players are included in a Family Stadium Pass?**

A Family Pass will consist of 2 adults and any number of children under the age of 18. When registering a Family Pass, a maximum of 4 tags will be issued.

### **What is the age limit for a Junior Pass?**

Anyone under the age of 18 can purchase a Junior Stadium Pass. Players will need to transition to an Adult Stadium Pass at the year they are turning 18, some exceptions may be made depending on their birth month.

**How will this affect rep players? Will rep players have to pay the same price?**

Representative players can take advantage of the new Stadium Pass the same way as all players and the cost will be the same. Training and affiliation fees for the 2022 season will be communicated closer to the commencement of the season.